

PCC - TOPLINE SUMMARY

- This data is based on 1907 adults aged 18+ across PCC all areas, 1301 across PCC combined areas and 606 PCC only areas.
- Interviewing took place between 6 and 28 May 2016 by telephone.
- Data are weighted to match the profile of England local election areas. Iterative weighting was applied to match the sample breakdown within each Government Office Region (GOR) to the known 18+ population by gender, age (2014 estimates) and ethnicity (census breakdown). A multiplier was then attached to each GOR to match their relative contribution to the population. Within the North West Region, Greater Manchester is excluded given the lack of PCC elections, and the North West GOR represented by the rump North West.
- Where results do not sum to 100, this is due to multiple responses, computer rounding or the exclusion of don't knows/not stated.
- Results are based on all respondents unless otherwise stated. Base sizes are in brackets.
- An asterisk (*) represents a value of less than one half of one percent, but not zero.
- Study undertaken by BMG Research on behalf of the Electoral Commission.

Hello, my name is [INTERVIEWER NAME] I'm calling on behalf of the Electoral Commission from BMG Research.

I'm calling to carry out an important survey on electoral registration and voting. All of your responses will be treated in the strictest of confidence. Can I ask you some questions please?

QC1 Could I just quickly confirm that your name is [RESPONDENT NAME HERE]?

IF: No	Specify
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QS1 What was your age on May 5th 2016?

IF: Refuse	CLOSE
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QS2 From which country or countries do you have or are you eligible to hold a passport?
INTERVIEWER NOTE: IF RESPONDENT DOESN'T UNDERSTAND QUESTION, ASK ARE YOU A UK NATIONAL OR ARE YOU A CITIZEN ELSEWHERE?]

IF: Other /Don't know/Refuse	CLOSE
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QS3 Including yourself, how many people live in your household?

IF: Refuse	CLOSE
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REGISTRATION, TURNOUT AND VOTING

⇒ ASK ALL

Q1 As far as you know, is your name on the electoral register, that is, the official list of people who can vote, either where you are living now or somewhere else?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Yes - where living now	94	95	94	96
Yes - somewhere else / another address	2	1	2	2
No	1	1	1	2
Don't know	3	2	3	*

QC1 Could I also confirm that the postcode of the place that you are registered to vote at is [RESPONDENT POSTCODE HERE]?

IF: incorrect	Lookup postcode
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⇒ **ASK NOT REGISTERED ONLY**

Q2 People have many reasons for not registering to vote. Why have you not registered to vote? DO NOT READ OUT.

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (9)*	% (6)*	% (3)*	%
Just moved/Just about to move	2	4	0	-
Don't see the point in registering/voting/don't want to vote	1	1	0	-
Haven't got round to it	0	0	0	-
More convenient/prefer to be registered at second home	0	0	0	-
Not eligible for reason(s) other than age	0	0	0	-
I actively dislike politicians/politics and refuse to vote	0	0	0	-
I didn't receive any forms	0	0	0	-
Not eligible for reason(s) other than nationality	0	0	0	-
Admin/clerical error	0	0	0	-
Not bothered - uninterested in politics	26	11	47	-
Don't know how to register to vote	0	0	0	-
Lack of information on parties/politics	21	37	0	-
I ran out time/too busy	5	0	12	-
Health reasons/illness	0	0	0	-
Politics makes no difference so no point	0	0	0	-
I didn't know I had to/thought I could do it on the day	0	0	0	-
Too difficult/complicated	0	0	0	-
Removed from the register due to new system (e.g. received a letter telling me I needed to re-register)	0	0	0	-
Not eligible because of age	0	0	0	-
Because you cannot register to vote online	0	0	0	-
Other	26	16	41	-
No answer	0	0	0	-
Don't know	18	31	0	-

**CAUTION EXTREMELY LOW BASE*

⇒ ASK ALL

Q3 How satisfied or dissatisfied are you with the procedure for getting your name on the list of those people who are registered to vote? Are you.....READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Very satisfied	59	60	58	51
Fairly satisfied	29	28	29	33
Neither satisfied nor dissatisfied	8	7	9	10
Fairly dissatisfied	*	*	*	2
Very dissatisfied	1	*	1	1
Don't know	3	3	3	3

⇒ ASK IF VERY/FAIRLY DISSATISFIED

Q4 Why are you dissatisfied with the system of registering to vote in Great Britain/Northern Ireland?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (18)*	% (12)*	% (6)*	%
IER Issues	48	3	72	
I preferred the old system/household form/don't like registering myself	34	3	51	-
I didn't like having to provide additional personal/extra information to confirm my registration	0	0	0	-
I didn't understand why I wasn't registered after I had filled in one form already (the Household Registration Form - HEF)	0	0	0	-
[Not Northern Ireland] I didn't like receiving so many forms	14	0	21	-
Difficult/confusing	19	35	10	
It is not easy/they could make it easier	3	9	0	-
It is too confusing/I don't understand the system/ I was confused by the changes in how I have to register	14	22	10	-
EONI/Council should automatically update the register when I move or use other services	4	12	0	-
I'm not sure how to check if I am already registered	0	0	0	-

They do not promote/advertise where/when to register	5	13	0	-
I don't know how to register to vote	0	0	0	-
It is inconvenient	10	29	0	
You should be able to register to vote online	0	0	0	-
It is cumbersome/takes too long	10	29	0	-
You should be able to register to vote over the telephone	0	0	0	-
Mistakes/problems	15	3	21	
The post is unreliable	0	0	0	-
The EONI/Council makes mistakes with my personal details	14	0	21	-
I thought I was registered to vote but was not able to vote on the day	1	3	0	-
Not secure	0	0	0	
The system of registering to vote is open to fraud and abuse	0	0	0	-
Other	26	51	12	
There is no point voting / voting makes no difference	0	0	0	-
I do not know where I can get information about the process of registering to vote	0	0	0	-
Everyone should be automatically registered to vote from birth	5	13	0	-
There should be more limitations on who can vote	0	0	0	-
It should be compulsory to register to vote/everyone should have to register	0	0	0	-
It is harder for students to vote	3	9	0	-
People can be taken off the electoral roll without their knowledge	11	19	7	-
Young people should be able to vote	0	0	0	-
Other	13	27	5	-
Don't know	4	0	6	-

*CAUTION EXTREMELY LOW BASE

⇒ ASK ALL

Q5 As you may know, on Thursday May 5th there was/were ...[INSERT APPROPRIATE ELECTION] Many people have told us they didn't manage to vote on 3rd May. We often find that a lot of people were not able to vote because they were sick, did not have the time, or were just not interested. How about you – did you manage to vote in the.....READ OUT AS APPROPRIATE

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Yes	50	59	41	36
No	50	40	59	64
Don't know	*	1	*	'-

⇒ **ALL VOTERS**

Q14 People have different reasons for voting in elections and referendums.

Why did you vote on Thursday 5 May?

DO NOT PROMPT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (1211)	% (946)	% (265)	%
Civic responsibility reasons	72	71	74	75
It is important to vote/It is my civic duty/everyone should vote/It is my right to vote	50	50	50	58
People fought to win the right to vote for me/others	6	6	5	5
I always vote	19	20	17	23
I wanted to be part of the democratic process/democracy	8	6	11	n/a
To show my support/support the community	3	3	3	n/a
[Wales/Scotland/Northern Ireland ONLY]	*	*	0	n/a
National identity/ they are our elections				
To express a view	32	36	28	30
I wanted to have a say	19	22	15	16
If people don't vote then you have no right to complain/have an opinion	8	7	9	6
Concerned about local issues	2	2	*	n/a
To support my party/candidates of preference/to help my party/candidate win	7	8	6	n/a
Because an important issue was at stake	*	*	*	3
To help create a change	3	4	2	n/a
To get a change	2	4	*	1
Not happy with the Scottish/Welsh/Northern Irish government/local council/Police and Crime Commissioner	1	1	1	n/a
To help keep the status quo	*	*	0	n/a
I like/am pleased with the current government/local council	*	*	0	1
Tactical reasons	1	1	1	1
To defeat/stop the other side from winning	1	1	1	1
Other reasons	7	6	8	10
I was urged/persuaded to vote by a family member/friend	1	1	1	*
Because I was sent a ballot paper in the post	1	*	1	1
To vote for position supported by my party	2	2	2	n/a
I take an interest in politics	1	1	*	n/a
To make things better/to improve	*	*	0	n/a
To support my country	*	0	*	n/a
Personal choice	1	*	1	n/a
Other	2	2	3	8
None of these / no reason	3	2	4	3

Don't know	1	*	2	1
Refused	*	*	0	

⇒ **ASK ALL VOTERS**

Q15 Some people have told us they intentionally spoiled their ballot paper/s on May 5th by deliberately leaving the ballot paper/s blank or by not voting in the instructed way. They did this to register a protest. Did you intentionally spoil your own ballot paper or not?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)
	%	%	% (265)
No	n/a	n/a	95
Yes	n/a	n/a	4
Don't know	n/a	n/a	1

⇒ **ASK THOSE WHO VOTED IN ONE ELECTION BUT NOT ANOTHER IN AREAS WITH MULTIPLE ELECTIONS – AND ANYONE WHO HAS SPOILT ONE OF THEIR BALLOT PAPERS**

Q9 WALES: In Wales, the National Assembly for Wales and Police and Crime Commissioner elections (Wales) were held on 5th May. You say you voted in one but not the other. Can you tell me why you voted in the National Assembly for Wales but not in the PCC elections?

ENGLAND COMBINED AREAS: In your area, the local elections and Police and Crime Commissioner elections were held on 5th May. You say you voted in one but not the other. Can you tell me why you voted in the local election but not in the PCC elections? **DO NOT PROMPT**

	2016 PCC (All areas) % (82)	2016 PCC combined (England and Wales) % (82)
The electoral system was too confusing	5	5
Too complicated to completed multiple ballot papers	1	1
There was no point in voting because it was obvious who would win/my vote wouldn't have made a difference to the outcome	0	0
I couldn't be bothered	0	0
Waste of time/Could see no point	3	3
Had no interest/view on the subject	2	2
SPECIFIC: IF VOTED IN NATIONAL ASSEMBLY FOR WALES OR ENGLISH LOCALS BUT NOT PCC		
Lack of info about the PCCs /didn't understand what we were voting for	36	36
Disagree with the PCCs	25	25
There was no point in voting because the Crime Commissioner can't do very much/can't change anything/has no power	4	4
The Police and Crime Commissioner (PCC) elections aren't important	7	7
SPECIFIC: IF VOTED IN THE PCC BUT NOT IN THE NATIONAL ASSEMBLY FOR WALES OR ENGLISH LOCALS		
There was no point in voting because the National Assembly for Wales can't do very much/can't change anything/has no power	*	*
There was no point in voting because the local council can't do very much/can't change anything/has no power	0	0
The National Assembly elections aren't important	0	0
The local council elections aren't important	0	0
Other	19	19
Don't know	19	19

⇒ ASK ALL IF HH SIZE = 2+

Q6 Do you know if anyone else living in your household voted at the elections on Thursday 5th of May?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
Yes - at least one person other than me voted	% (1682) 50	% (1144) 61	% (538) 40	% -
No - no one else voted in my household	42	32	51	-
Don't know	8	7	9	-

⇒ ASK NON VOTERS

Q10 People had different reasons for not voting in the elections. Why did you not vote in the elections on the 5th May? DO NOT PROMPT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (696)	% (355)	% (341)	%
Circumstances	41	55	33	31
Lack of time/too busy/I was busy at work	18	28	12	16
I really intended to vote but circumstances on the day prevented me	3	3	2	5
I forgot	6	7	6	5
I was away on 5 May/voting day	9	9	10	2
I couldn't get to the polling station/it was inconvenient	3	3	3	2
Medical/health reasons	3	6	1	2
Bad weather	0	0	0	*
Disorganised/lost track of time/lost polling card	1	1	*	n/a
Bereavement	*	*	0	n/a
Administration	4	4	4	4
I wasn't registered	1	1	2	1
Not eligible to vote (age or nationality)	0	0	0	n/a
I didn't receive a polling card	1	1	*	2
I didn't receive a postal vote/it arrived too late	1	1	1	*
I didn't know where my polling station was	*	*	0	1
Admin reason	*	0	1	*
[Northern Ireland ONLY] Had no identification/Had no ID/Lost my ID	0	0	0	n/a
I did not know I could vote	1	1	*	n/a
I got to polling station but told I could not vote	*	*	*	n/a
Elections not important	6	3	7	7

There was no point in voting because the National Assembly for Wales can't do very much/can't change anything/has no power	*	*	0	n/a
There was no point in voting because the Scottish Parliament can't do very much/can't change anything/has no power	0	0	0	n/a
There was no point in voting because the Northern Ireland Assembly can't do very much/can't change anything/has no power	0	0	0	n/a
There was no point in voting because the local council can't do very much/can't change anything/has no power	2	2	3	n/a
There was no point in voting because the Crime Commissioner can't do very much/can't change anything/has no power	1	*	2	4
There was no point in voting because the London Assembly can't do very much/can't change anything/has no power	0	0	0	n/a
There was no point in voting because the London Mayor can't do very much/can't change anything/has no power	0	0	0	n/a
The elections (unspecified) aren't important	0	0	0	n/a
The local council elections aren't important	*	0	*	n/a
The Police and Crime Commissioner (PCC) elections aren't important	2	*	3	3
The National Assembly/Parliament elections aren't important	0	0	0	n/a
Disinterested/no point	21	18	23	8
I'm just not interested in politics	12	10	13	2
There was no point in voting because it was obvious who would win/my vote wouldn't have made a difference to the outcome	2	3	1	1
I couldn't be bothered	4	4	5	6
Waste of time/Could see no point	3	2	3	n/a
Had no interest/view on the subject	6	5	6	n/a
Parties/Candidates	3	5	2	5
There was no point in voting because all parties are the same	1	2	*	2
I didn't like the candidates/parties/they didn't represent my views	1	1	1	2
You just can't trust politicians to keep their promises	1	2	*	*
I don't like the way the parties interact with each other/lack of co-operation/progress	*	1	0	n/a
Do not believe in politics/the voting system/democracy	*	*	0	n/a
Politicians do not care/only in politics for their own benefit	*	*	*	n/a
No party will likely win	0	0	0	n/a
[Northern Ireland ONLY] Parties in Northern Ireland cannot make a difference/cannot work together	0	0	0	n/a
[Wales ONLY] Parties in Wales cannot make a difference	*	*	0	n/a

No information/indecision/complicated	22	13	27	2
I didn't get any information	17	10	20	22
I didn't know who the candidates in my area were/and where to find information	11	4	14	19
I didn't know enough about the different options	3	2	3	n/a
I couldn't decide which way to vote	2	1	2	*
I don't know anything about local politics	1	2	1	n/a
I didn't understand/too confusing	1	1	2	n/a
I don't know anything about politics	1	1	*	n/a
I couldn't understand the voting/electoral system/ the system voting system was too confusing	1	0	1	n/a
Reasons related to the referendum	4	4	4	n/a
I didn't know it was happening	4	4	4	n/a
I thought it wasn't happening because of the referendum	*	0	*	n/a
I have only received information about the referendum	0	0	0	n/a
Too close to the referendum (time, effort, organisation)	0	0	0	n/a
Struggled to access information because most of the coverage focused on the referendum	*	*	*	n/a
Other referendum related reason	0	0	0	n/a
Miscellaneous	7	5	8	17
I never vote	1	2	1	2
[England ONLY] I don't vote in local elections	1	1	*	n/a
Religious reasons	*	*	*	*
Personal reasons	1	*	1	n/a
Waste of money	*	*	1	n/a
Other	3	1	5	12
None of these/no reason	2	2	2	1
Don't know	1	1	*	1
Refused	*	*	0	n/a

⇒ **ASK ALL VOTERS**

Q12 Did you vote on the 5th May.....READ OUT, SINGLECOD ONLY

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (1211)	% (946)	% (265)	%
In person at polling station	76	74	78	57
By post	23	25	22	43
By proxy	*	*	*	-
Other	*	1	0	-
Don't know/can't remember	*	1	*	-

⇒ **ASK ALL**

Q16 Which of these statements best describes your attitude towards voting at UK Parliamentary General Elections (for Westminster)? READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
I always vote at General Elections	78	77	78	-
I sometimes vote at General Elections	14	14	13	-
I voted for the first time in 2015	3	3	2	-
I never vote in General Elections	5	4	7	-
I've not been eligible to vote in the past	1	1	*	-
Don't know/don't remember	*	*	0	-

⇒ **ASK ALL VOTERS WHO NEVER VOTED IN GENERAL ELECTIONS/NOT BEEN ELEGIBLE TO VOTE BEFORE**

Q13 Was this the first time you voted in any election or referendum?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (8)*	% (6)*	% (2)*	%
Yes, it was my first time	40	29	56	-
Yes it was my first time as I wasn't eligible before	8	13	0	-
No, I voted before	52	57	44	-
Don't know / Cannot remember	0	0	0	-

*CAUTION EXTREMELY LOW BASE SIZE

⇒ ASK ALL

Q11 VOTERS – Q5/1: You already told me that you voted, but would you have been more likely to vote on 5th May, less likely, or would it have made no difference one way or the other if...

NON VOTERS - Q5/2: Would you have been more likely to vote on 5th May, less likely, or would it have made no difference one way or the other if...

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
If you could have voted at the weekend instead				
More likely	21	23	20	-
Less likely	4	4	4	-
No difference one way or the other	72	70	74	-
Don't know	*	0	*	-
Would have voted anyway	2	3	1	-
If you could have voted online instead				
More likely	34	34	33	-
Less likely	15	14	16	-
No difference one way or the other	48	48	49	-
Don't know	1	1	*	-
Would have voted anyway	2	2	2	-
If you had been able to register to vote on election day				
More likely	17	18	17	-
Less likely	4	3	4	-
No difference one way or the other	73	72	74	-
Don't know	2	2	2	-
Would have voted anyway	3	4	3	-
[NOT NI]: If people had to show proof of identity at polling stations				
More likely	9	10	9	-
Less likely	7	8	7	-
No difference one way or the other	81	79	83	-
Don't know	*	1	*	-
Would have voted anyway	2	2	2	-
If you could have voted in a polling station in the days before including the Saturday and Sunday before				
More likely	26	28	23	-
Less likely	4	3	4	-
No difference one way or the other	68	66	70	-
Don't know	*	*	*	-
Would have voted anyway	2	2	3	-
If it was easier for you to get a postal vote				
More likely	22	21	23	-
Less likely	8	8	7	-
No difference one way or the other	67	67	67	-
Don't know	1	1	1	-
Would have voted anyway	2	3	2	-

⇒ ASK ALL

Q18 Please could you tell me whether you think each of the following statements are true or false? DO NOT READ OUT DK

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
You have to take ID [Northern Ireland: Photo ID] with you to vote at a polling station				
True	18	17	18	-
False	79	79	79	-
Don't know	3	4	3	-
You are automatically registered to vote if you pay council tax				
True	23	22	24	-
False	71	70	71	-
Don't know	6	7	5	-
You are automatically registered to vote if you are of legal voting age				
True	32	35	30	-
False	64	62	67	-
Don't know	4	4	4	-
You can register to vote until the day before an election				
True	29	29	28	-
False	57	56	59	-
Don't know	14	15	13	-
You are at risk of getting a fine if you don't register to vote				
True	15	16	14	-
False	80	79	81	-
Don't know	5	4	6	-
One household member is able to register other members of the same household				
True	54	53	55	-
False	38	39	38	-
Don't know	7	8	6	-
You can register to vote online				
True	64	62	65	-
False	21	22	21	-
Don't know	15	15	15	-
If you were registered to vote for the May elections you are also registered to vote at the EU referendum				
True	80	81	79	-
False	13	13	14	-
Don't know	7	6	7	-

⇒ ASK ALL

Q19 To what extent do you agree or disagree with each of the following...

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
You should be able to register to vote until the day before the election				
Agree strongly	26	27	26	-
Tend to agree	34	35	32	-
Neither	10	9	11	-
Tend to disagree	17	16	18	-
Disagree strongly	12	12	12	-
Don't know	1	1	1	-
You should be able to register to vote in a polling station on the day of the election				
Agree strongly	20	20	20	-
Tend to agree	20	21	20	-
Neither	10	10	10	-
Tend to disagree	24	24	23	-
Disagree strongly	25	24	26	-
Don't know	1	1	1	-
Local government should be able to use other information they hold about me to automatically update my details on the electoral register				
Agree strongly	17	18	16	-
Tend to agree	27	26	29	-
Neither	11	11	12	-
Tend to disagree	19	22	17	-
Disagree strongly	23	23	24	-
Don't know	2	1	2	-
It should be my responsibility, not the government's, to keep my electoral registration details up to date				
Agree strongly	42	43	42	-
Tend to agree	33	35	31	-
Neither	9	8	11	-
Tend to disagree	8	8	8	-
Disagree strongly	6	5	7	-
Don't know	1	2	1	-

AWARENESS

⇒ ASK ALL

**Q20 How much, if anything, did you feel you knew about the elections on Thursday 5 May?
Would you say you knew... READ OUT FOR EACH ELECTION AS RELEVANT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
A great deal	5	6	5	4
A fair amount	23	23	23	20
Not very much	44	35	52	48
Nothing at all	28	35	21	28
Don't know	*	1	0	-

⇒ ASK ALL

Q21 Would you say it was very easy, fairly easy, neither easy nor difficult, fairly difficult or very difficult to access information on

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)
	%	%	%
How to cast your vote			
Very easy	23	23	23
Fairly easy	35	37	33
Neither easy nor difficult	14	11	17
Fairly difficult	13	14	12
Very difficult	7	7	8
Don't know	7	7	7
What the ELECTION was for			
Very easy	10	10	11
Fairly easy	28	28	27
Neither easy nor difficult	16	14	18
Fairly difficult	24	26	23
Very difficult	15	16	15
Don't know	6	7	6
Information on the candidates standing			
Very easy	9	10	9
Fairly easy	24	24	24
Neither easy nor difficult	16	14	18
Fairly difficult	25	26	25
Very difficult	19	19	19
Don't know	7	7	6

⇒ ASK ALL

Q22 To what extent do you agree or disagree with each of the following...

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
There was a lot of media coverage on the ELECTION				
Agree strongly	5	6	4	-
Tend to agree	14	15	13	-
Neither	13	13	13	-
Tend to disagree	34	31	37	-
Disagree strongly	31	31	31	-
Don't know	3	4	2	-
I had enough information on how to cast my vote				
Agree strongly	20	22	18	11
Tend to agree	29	29	29	20
Neither	12	11	14	9
Tend to disagree	17	18	17	18
Disagree strongly	20	19	20	42
Don't know	2	2	2	1
I didn't know enough on what the ELECTION was about				
Agree strongly	28	30	27	-
Tend to agree	24	23	26	-
Neither	11	9	12	-
Tend to disagree	20	19	21	-
Disagree strongly	17	18	15	-
Don't know	1	1	*	-
I had enough information to understand the role of the PCCs				
Agree strongly	12	11	12	11
Tend to agree	23	21	24	20
Neither	12	10	13	9
Tend to disagree	23	24	22	18
Disagree strongly	30	32	27	42
Don't know	1	1	1	1
I had enough information on candidates to be able to make an informed decision about the Police and Crime Commissioner elections				
Agree strongly	10	12	9	-
Tend to agree	18	16	20	-
Neither	11	8	13	-
Tend to disagree	23	28	19	-
Disagree strongly	37	36	39	-
Don't know	1	1	1	-
The ELECTION* was overshadowed by coverage of the EU referendum				
Agree strongly	29	28	30	-
Tend to agree	30	28	32	-

Neither	15	13	17	-
Tend to disagree	15	18	12	-
Disagree strongly	9	10	8	-
Don't know	2	3	1	-
It was clear to me that there are two sets of electoral events, these elections in May and the referendum that will take place in June				
Agree strongly	56	57	56	-
Tend to agree	24	24	24	-
Neither	9	8	9	-
Tend to disagree	5	6	5	-
Disagree strongly	4	4	5	-
Don't know	1	1	1	-

⇒ **ASK THOSE WHO AGREE AT Q22(4)/AGREE STRONGLY OR TEND TO AGREE IN ALL PCC AREAS IN ENGLAND& WALES ONLY**

Q23 Where did you access information on candidates in the Police & Crime Commissioner elections? PROBE TO LIST, MULTICODE

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (640)	% (409)	% (231)	%
Leaflet or flyer from a candidate/political party	28	30	27	26
Leaflet or flyer from another source	17	18	16	18
Candidate's website	13	10	16	18
The official website/the 'Choose my PCC' website/Cabinet Office website	21	20	22	13
On another specific website	17	19	15	27
People talking about it	4	5	3	3
Friends & family	6	8	5	1
Posters or billboards	3	6	1	n/a
I didn't find/see any information	6	7	5	2
Somewhere else	22	18	26	23
None of these	8	7	8	1
Don't know	2	1	3	2

⇒ ASK ALL

Q24 Generally speaking, when it comes to receiving information about candidates and parties in elections, what form of communication would you yourself most prefer? DO NOT PROMPT, MULTICODE

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Email messages	17	17	16	17
Leaflets or booklets through the door	70	71	70	1
Online adverts	8	7	9	5
News sources	10	11	10	9
Social media (Facebook, Twitter etc.)	6	5	7	2
TV or radio advertising	6	5	8	12
TV broadcasts or news sources	10	11	10	8
Billboards	*	*	*	1
Personal contact with candidates	10	10	11	11
Dedicated websites	6	6	6	3
Just talking about it with friends and family	1	1	*	1
I would not like any	1	1	1	0
Phone calls	1	*	1	n/a
SMS/text messages	1	1	1	n/a
Debates	*	*	0	n/a
Personal research	*	*	*	n/a
Radio	*	*	0	n/a
Media	*	*	*	n/a
Public meetings	*	*	0	n/a
Other	1	1	1	6
No preference	*	*	*	n/a
Don't know	1	1	1	2

VOTING PROCESSES AND PRIORITIES

⇒ ASK ALL

Q25 Generally speaking, how satisfied or dissatisfied are you with the procedures for voting in elections and referendums in Great Britain/Northern Ireland?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Very satisfied	36	37	34	29
Fairly satisfied	47	47	48	49
Neither satisfied nor dissatisfied	9	8	9	9
Fairly dissatisfied	5	5	5	7
Very dissatisfied	3	3	3	4
Don't know	1	1	*%	1

ASK FAIRLY/VERY DISSATISFIED

Q26 Why do you say you were dissatisfied with the procedure for voting in elections? DO NOT READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (123)	% (75)	% (48*)	%
Voting system	17	12	22	n/a
The system is not fair	5	5	6	10
Disagree with/don't like the voting system	5	1	8	0
Lack of democracy within the system	3	0	6	n/a
Confusion with multiple voting systems	3	6	1	n/a
Voting procedure	41	32	50	n/a
Voting process should be available online	12	9	16	n/a
Voting system should be more secure	1	3	0	3
Many people didn't get to vote/register	7	4	10	0
Length of time it takes	8	3	13	n/a
Everyone should vote/compulsory voting	2	1	2	2
Voting should be spread over a few days	4	1	8	0
Voting should be in pen/a more permanent mark/ not pencil	0	0	0	n/a
Issues with postal voting	4	*	7	n/a
Outdated methods/paper based/ dropping ballots into the box	4	8	0	n/a
Not enough polling stations to choose from	0	0	0	6
Non-UK citizen are not able to vote	0	0	0	n/a
Process is poorly represented/misrepresented	3	3	4	n/a
Issues with secrecy/anonymity of voting	1	1	0	n/a
The system is open to abuse	1	1	0	n/a
Voters should be required to show identification	0	0	0	n/a
Dislike the counting process	4	2	6	n/a
Too many elections taking on the same day	0	0	0	n/a
Experience of voting	2	3	1	n/a
Didn't receive a polling card	*	*	0	n/a
Poor accessibility of polling stations	1	1	1	n/a
Because of the outcome / dismay with election results	1	2	0	n/a
Politicians / The political system	5	5	5	n/a
Don't trust politicians/politicians don't fulfil their promises	3	2	5	7
Need more options/opinions/choice	2	3	1	n/a
Dislike politicians behaviour	1	1	0	n/a
May end up voting for people/positions I don't support	*	*	0	n/a
Lack of information	37	45	30	n/a
Not enough information/media coverage	35	41	30	39
People don't/didn't understand what the elections were about/too complicated	12	16	7	2
Other	27	27	26	n/a
Should be simpler	4	1	7	n/a

Corruption/fraud/fixed results	3	3	4	n/a
Waste of money	0	0	0	n/a
The polls shouldn't have been held so close to the EU referendum	0	0	0	n/a
The polls should have been held on the same day as the EU referendum	*	1	0	n/a
Biased information/propaganda	3	1	4	n/a
Not a convenient time/not enough time	5	2	8	n/a
Prefer proportional representation	4	5	2	n/a
Need personal contact with election candidates	1	1	0	n/a
Other	7	12	2	24
Don't know	2	1	3	2

**CAUTION LOW BASE SIZE*

⇒ **ASK ALL**

Q27 How confident, if at all, are you that the election(s) on May 5th was/were well run?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Very confident	26	31	21	7
Fairly confident	51	50	52	26
Not very confident	9	8	10	25
Not at all confident	6	4	7	29
Don't know	9	7	11	13

⇒ **ASK CONFIDENT**

**Q28 Why do you say you are confident that the [ELECTION(S)] was/were well run?
DO NOT PROMPT. MULTICODE.**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (1521)	% (1096)	% (425)	%
Clear/concise ballot/easy to vote	9	11	7	n/a
Quick easy voting	11	12	9	6
There was a lot of information about the elections	8	10	7	n/a
Tried and tested	3	3	3	4
No negative feedback	12	13	12	7
Voting system fair	6	5	7	8
Trust the staff	6	5	7	5
Accessible polling station	3	3	2	5
Good staff attitude	3	3	2	1
Personal involvement	2	3	2	1
Professional conducted	5	4	6	0
Received polling card ballot papers in good time	1	2	1	1
Everyone had the opportunity to vote	1	1	*	n/a
Well canvassed	1	1	1	1
Well organised	23	23	22	32
Well publicised	2	3	2	4
Results were in the media quickly	2	2	1	n/a
Feel it was the right result	1	1	1	n/a
High turnout	*	1	0	n/a
Others	25	21	29	14
None	4	4	4	2
Don't know	9	9	9	17

⇒ **ASK NOT CONFIDENT**

**Q29 Why do you say that you are not confident that the election was/were well run?
DO NOT PROMPT. MULTICODE.**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (244)	% (134)	% (110)	%
Lack of information	71	59	79	n/a
Lack of information/publicity/don't know much/anything about it (general)	57	45	64	79
Lack of information/publicity/ don't know much/anything about it because of the focus on the referendum	13	18	10	n/a
Information confusing/some people didn't understand what the vote was for	10	8	11	17
Lack of information about the candidates	28	21	33	n/a

Polling station/ballot issues	7	8	7	n/a
Badly run/organised	4	5	3	5
Low turnout	1	1	2	9
Long wait for results	*	1	0	0
Didn't receive a polling card/postal ballot papers	*	0	*	*
Lack of time given to vote/decide	1	1	1	n/a
The counting process was not well verified	1	1	1	n/a
I didn't know how to vote/what to do in the polling station/how to fill in my ballot paper	0	0	0	n/a
Two/More elections on one day/too much to organise/handle	*	*	0	n/a
Politicians/political system	3	6	2	n/a
Mistrust/Don't stick to their promises/just in it for themselves	3	6	2	3
Campaign issues/candidate	5	5	5	n/a
Lack of canvassing/personal contact	3	2	3	0
There was misinformation/stupid allegations as to what the vote was about	1	1	1	n/a
TV/press coverage was biased/badly presented	* 1	2	0	1
Little choice in who to vote for	*	*	0	n/a
Coverage only focused on the referendum	0	0	0	n/a
General impression/word of mouth	2	3	1	n/a
From what I have read/heard	1	1	1	1
I did not witness what went on	1	2	0	n/a
I had a bad impression	1	1	1	n/a
Voting system and procedure	1	3	0	n/a
People did not know the voting procedure (how to fill in the ballot paper/what to do in the polling station)	1 *	1	0	1
People's opinions are not valued/vote will make no difference	0	0	0	n/a
Outdated/unfair voting system	1	2	0	n/a
Combination of elections	*	*	0	n/a
Fraud security	4	3	5	n/a
Corruption/fraud/fixed results	4	3	5	n/a
Other	14	21	9	n/a
Because of the outcome/dismay with the results	*	*	0	1
Disinterested/don't care about politics	2	4	1	1
Some did not have the opportunity to vote/had the opportunity taken away	*	1	0	n/a
Issues registering to vote	*	1	0	n/a
Didn't vote for personal reasons	*	*	0	*
Dislike the National Assembly for Wales	0	0	0	n/a
Dislike the Scottish Parliament	0	0	0	n/a
Dislike the Northern Ireland Assembly	0	0	0	n/a
Dislike Police and Crime Commissioners	0	0	0	n/a
Dislike local government	0	0	0	n/a
Other	11	16	8	11
None	1	2	1	0
Don't know	5	2	7	2

POLLING STATIONS

⇒ **ASK ALL**

Q30 From what you have seen or heard or experienced, do you think that voting at the polling station / (SCOTLAND: polling place) for the Thursday 5th May election was...READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Very convenient	40	45	35	30
Fairly convenient	32	30	34	27
Neither convenient nor inconvenient	14	10	17	18
Fairly inconvenient	6	8	4	7
Very inconvenient	3	3	2	6
Don't know	6	4	7	12

⇒ **ASK POLLING STATION VOTERS**

Q31 Overall, how satisfied or dissatisfied were you with the process of voting at a polling station/place? Would you say.....READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (921)	% (722)	% (199)	%
Very satisfied	74	74	74	63
Fairly satisfied	22	22	22	31
Neither satisfied nor dissatisfied	3	3	3	2
Fairly dissatisfied	*	1	0	2
Very dissatisfied	*	*	*	2
Don't know	*	*	0	-

⇒ **ASK POLLING STATION VOTERS**

Q32 Once you arrived at your polling station/place, how easy or difficult was it for you to get inside to vote?

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (921)	% (722)	% (199)	%
Very easy	95	95	95	-
Fairly easy	4	4	3	-
Neither easy nor difficult	*	*	*	-
Fairly difficult	1	*	1	-
Very difficult	*	*	1	-
Don't know	*	*	0	-

⇒ **ASK POLLING STATION VOTERS**

Q33 Thinking back to when you went to vote at the polling station/place, how useful, if at all, was the help or support available from polling station/place staff on how to vote? Was it...**READ OUT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (921)	% (722)	% (199)	%
Very useful	57	60	53	46
Fairly useful	15	14	16	18
Not very useful	2	2	1	31
Not at all useful	*	1	0	1
Didn't use them/need them	26	23	31	4
Don't know	*	*	0	*

⇒ **ASK POLLING STATION VOTERS**

Q34 And again thinking back to when you went to vote at the polling station/place, how useful, if at all, were any written instructions on how to vote, such as a poster on display in the polling booth or guidance on the ballot paper(s)? Were they....**READ OUT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (921)	% (722)	% (199)	%
Very useful	50	51	50	44
Fairly useful	26	27	24	23
Not very useful	1	2	1	27
Not at all useful	*	*	*	3
Didn't use them/need them	21	19	24	1
Don't know	*	*	0	2

VOTING BY POST

⇒ **ASK ALL**

Q36 From what you have seen, heard or experienced, do you think that voting by post for the May 5th election(s) was...READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Very convenient	29	34	24	32
Fairly convenient	25	24	27	23
Neither convenient nor inconvenient	25	22	29	18
Fairly inconvenient	4	3	4	6
Very inconvenient	2	2	3	3
Don't know	14	15	14	18

⇒ **ASK POSTAL VOTERS**

Q37 How easy or difficult was it to understand what you had to do in order to complete and return your postal vote(s)? Would you say...READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (279)	% (215)	% (64)	%
Very easy	75	72	79	78
Fairly easy	20	22	18	17
Neither easy nor difficult	2	3	1	1
Fairly difficult	2	2	1	3
Very difficult	1	*	2	1
Don't know	*	*	0	1

⇒ **ASK POSTAL VOTERS**

Q38 Thinking back to when you voted by post, how useful, if at all, were any written instructions on how to vote and return your vote, such as guidance on the ballot paper? Were they.....READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (279)	% (215)	% (64)	%
Very useful	74	76	73	78
Fairly useful	21	19	24	19
Not very useful	2	2	2	1
Not at all useful	1	2	0	1
Didn't use them/need them	1	1	1	-
Don't know	*	1	0	1

⇒ **ASK ALL POSTAL VOTERS**

**Q39 Overall, how satisfied or dissatisfied were you with the process of voting by post?
Would you say.....READ OUT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (279)	% (215)	% (64)	%
Very satisfied	82	76	91	79
Fairly satisfied	17	22	9	18
Neither satisfied nor dissatisfied	1	1	0	*
Fairly dissatisfied	*	*	0	1
Very dissatisfied	0	0	0	-
Don't know	*	*	0	1

COMBINED ELECTIONS AND BALLOT PAPERS

⇒ **ASK ALL VOTERS**

Q40 Some people said it was difficult to fill in the ballot paper(s) when voting in the 5th May ELECTIONS*. How easy or difficult did you find it to fill in the ballot paper(s) for this election? Was it... READ OUT.

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
PCC ELECTION	% (1144)	% (879)	% (265)	%
Very easy	75	71	80	77
Fairly easy	19	21	16	17
Neither easy nor difficult	1	2	1	3
Fairly difficult	2	3	2	2
Very difficult	2	3	1	1
Don't know	*	1	*	1

⇒ **ASK ALL WHO SAID FAIRLY/VERY DIFFICULT**

Q41 Why do you say it was difficult? DO NOT PROMPT. MULTICODE.

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (102)	% (94)	% (8)*	%
Text too small	0	0	0	-
Too many candidates	8	11	0	-
Instructions were unclear	15	20	0	-
Complex/confusing	24	20	34	-
Lack of information	31	35	21	-
Difficulties using forms	7	7	6	-
The candidates were in a confusing order	7	9	0	-
The parties were in a confusing order	3	4	0	-
The size of the ballot paper	2	2	0	-
I could not easily find the party name of my choice	1	2	0	-
I could not easily find the party candidate of my choice	1	1	0	-
Lack of understanding/clarity	22	28	7	-
The layout was confusing	11	9	15	-
I don't understand how the electoral system works	2	3	0	-
Other	16	15	18	-
Don't know	4	*	12	-

**CAUTION LOW BASE SIZE*

PARTY AND ELECTION FINANCE

⇒ ASK ALL

Q45 I am going to read you some statements relating to the rules on the money that political parties, organisations and other individuals use when campaigning. To what extent do you agree or disagree with the following statements? **READ OUT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
The spending and funding of political parties, candidates and other campaigning organisations at elections is open and transparent				
Agree strongly	11	13	10	-
Tend to agree	19	19	20	-
Neither	22	22	22	-
Tend to disagree	25	23	27	-
Disagree strongly	18	19	17	-
Don't know	4	4	4	-
If a political party or another campaigner is caught breaking the rules, the authorities will take appropriate actions				
Agree strongly	33	31	36	-
Tend to agree	30	30	30	-
Neither	13	14	12	-
Tend to disagree	13	13	12	-
Disagree strongly	9	9	9	-
Don't know	2	3	1	-
I can easily find out how much political parties, candidates and other organisations spent on campaigning and how they were funded				
Agree strongly	10	9	10	-
Tend to agree	17	18	15	-
Neither	18	17	19	-
Tend to disagree	24	22	27	-
Disagree strongly	23	25	21	-
Don't know	8	8	7	-

ELECTORAL FRAUD

⇒ ASK ALL

**Q46 What do you understand by the term “electoral fraud”? NO NOT PROMPT.
MULTICODE**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Someone using someone else's vote	33	31	35	44
Voting multiple times	10	10	11	n/a
Cheating/corruption/vote rigging	25	26	25	24
Ballot stuffing	4	4	3	3
Deliberately miscounting votes	7	6	7	5
When people not eligible but still do vote	7	7	7	8
Spoiling/tampering of ballot papers	4	4	4	6
Misuse of postal voting	4	5	4	5
People being intimidated	2	2	2	3
Casting a vote where not registered	5	6	4	3
Missing/disposing of votes	1	1	2	3
Others	21	20	22	5
None	3	3	3	6
Don't know	16	16	16	21

⇒ ASK ALL

**Q47 How much electoral fraud, if any, do you think took place at the May 5 elections?
Would you say it happened...READ OUT**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
A lot	6	5	7	-
A little	25	29	21	-
Hardly anything at all	25	25	24	-
Nothing at all	15	14	16	-
Don't know	30	27	32	-

⇒ ASK IF 'A LOT/A LITTLE'

**Q48 Which, if any of the following do you think are forms of electoral fraud? READ OUT.
MULTICODE**

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (542)	% (375)	% (167)	%
General impression that fraud is a problem	46	44	49	-
I saw stories in the media about electoral fraud	36	31	41	-
Because you don't have to provide identification to vote	45	49	42	-
Identity fraud is on the increase	53	50	55	-
Postal voting is not secure	45	42	48	-
People are registering other voters at the same address	48	51	45	-
People are registering multiple times	36	36	35	-
I heard from someone else that electoral fraud took place	12	9	15	-
I have first-hand experience of electoral fraud	3	2	4	-
Other	6	7	6	-
Don't know	5	3	6	-

⇒ ASK ALL

Q49 In general, when it comes to being safe from fraud and abuse, would you say that:
READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	%	%	%	%
Voting in general is.....				
Very safe	20	22	18	15
Fairly safe	59	58	60	61
Neither safe nor unsafe	11	12	11	11
Fairly unsafe	6	5	6	7
Very unsafe	1	1	1	3
Don't know	2	2	3	3
Voting at a polling station [ENG, WALES, NI]/polling place [SCOTLAND] is...				
Very safe	37	39	34	33
Fairly safe	52	49	54	52
Neither safe nor unsafe	5	5	6	6
Fairly unsafe	4	4	4	4
Very unsafe	1	1	1	1
Don't know	2	1	2	4
Voting by post is...				
Very safe	16	16	15	17
Fairly safe	40	43	38	40
Neither safe nor unsafe	15	13	17	10
Fairly unsafe	17	16	18	19
Very unsafe	6	6	6	8
Don't know	6	5	6	6

REFERENDUM

⇒ ASK ALL ELIGIBLE

Q50 As you may know, on the 23rd of June there will be a referendum on the United Kingdom's membership of the European Union, how likely are you to vote at the referendum? READ OUT

	2016 PCC (All areas)	2016 PCC combined (England and Wales)	2016 PCC only (England)	2012 PCC (All areas)
	% (1895)	% (1293)	% (602)	%
Very likely	85	86	84	-
Fairly likely	8	7	9	-
Neither likely or unlikely	1	1	1	-
Fairly unlikely	1	1	1	-
Very unlikely	3	3	3	-
Don't know	2	2	2	-