

[REDACTED]

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**From:** FOI  
**Sent:** 25 May 2023 14:35  
**To:** [REDACTED]  
**Subject:** FOI 051-23 - Response

Dear [REDACTED],

**Our Ref: FOI-051-23**

Thank you for your email to the Electoral Commission dated 26 April 2023.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

*Under the Freedom of Information Act, I would like to request the following information:*

*The duration of time utilising cloud infrastructure.*

*The criteria used to choose a cloud provider.*

*The percentage of infrastructures employing cloud services.*

*The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)*

*Case studies highlighting the successful implementation of the 'Cloud-first' strategy.*

*The uptime of the cloud infrastructure.*

*The annual budget over the last five years for IT-managed services.*

*Please provide the percentage spent on cloud-managed services.*

**Our response is as follows:**

We hold some of the information you have requested.

*The duration of time utilising cloud infrastructure.*

99 %, the Commission is now utilising cloud infrastructure for its solutions.

*The criteria used to choose a cloud provider.*

The commission carries out a tender process for each project, this includes cloud provisions, and the provider is required to utilise the Government frameworks as part of the tender process.

*The percentage of infrastructures employing cloud services.*

Apart from on-premise video conferencing solutions all other solutions are through the cloud infrastructure (99%).

*The supplier of cloud infrastructures used. (AWS/Oracle/Azure etc.)*

The Commission hosts its infrastructure on Azure.

*Case studies highlighting the successful implementation of the 'Cloud-first' strategy.*

The Commission has only completed the migration to the cloud within the last month and therefore there are no case studies highlighting a successful 'Cloud-first' strategy at present. We need to let the systems bed in before carrying out a case study.

*The uptime of the cloud infrastructure.*

99.99%

*The annual budget over the last five years for IT-managed services. Please provide the percentage spent on cloud-managed services.*

As the commission has only just implemented its cloud managed services we do not hold five years worth of budgets in relation to this request.

The only managed service in place in those years was our Internet firewall solutions and internet connections £145,000 per annum.

Our annual budget is still under review for other areas as we review consumption costs and finalise contracts. Annual costs will be finalise in around four months' time.

The Commission strives to be an open, transparent authority and I trust that this information satisfies your request.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at:

<https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request>.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: <https://ico.org.uk/>.

Yours sincerely

Information Officer

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**The Electoral Commission**

[electoralcommission.org.uk](https://electoralcommission.org.uk)