

electoral administration bulletin

The
Electoral
Commission



Issue 259 (Wales) – 10 December 2019

UK Parliamentary general election: guidance and support available throughout election week

In [Bulletin 254](#) we provided you with details of our out-of-hours telephone advice service to deal with urgent electoral administration queries in the run up to and immediately following the December 2019 UKPGE.

The following is a reminder of how you can contact us between 12 and 15 December.

Polling day (Thursday 12 December)

Between 6:30am and 8:30am – please call 07824 464 350.
Between 8:30am and 5:30pm – please call 0333 103 1929.
From 5:30pm – please call 07824 464 350. This number will be staffed throughout the night for urgent queries.

Friday 13 December

Between 8:30am and 5:30pm – please call 0333 103 1929.
After 5:30pm – please call 07824 464 350.

Saturday 14 December and Sunday 15 December

Please call 07824 464 350. This number will be staffed throughout the weekend for urgent queries.

We also wanted to take this opportunity to wish you all good luck for the next few days, and to thank you and your staff for all the hard work you have put in to prepare for the poll.

We recognise the significant challenges you have faced in preparing for this election, particularly given the specific circumstances of running an unscheduled poll at this time of year.

A UK general election is, by its nature, high profile, and we know this impacts directly on your work, with high levels of media scrutiny and significant levels of interest in registering and voting creating administrative challenges that you have worked hard to respond to. It is thanks to your efforts that voters will be able to cast their vote with confidence – and be confident that these votes will then be counted in a way which delivers results that are accurate.

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A reminder of how to contact the Commission for guidance and support throughout election week.

EA Bulletins are issued on a regular basis. They are one of our key channels for communicating with Returning Officers, Electoral Registration Officers and their staff. Past issues of Bulletins for England, Scotland and Wales are available [here](#). You can also [subscribe to the EA Bulletins](#).

Please [keep us informed](#) of any staff changes within your team. This will help us to keep our mailing lists up-to-date.

If there is a new RO/ERO appointment in your authority, please contact the team in Wales by e-mailing infowales@electoralcommission.org.uk.

We are sending you this newsletter as it contains important information about the Electoral Commission's work which is relevant to you. The newsletter forms part of the Electoral Commission's public task which has its basis in the Political Parties, Elections and Referendums Act 2000. We will manage your personal information and contact details in line with the General Data Protection Regulation and UK data protection legislation as outlined in our privacy notice (<https://www.electoralcommission.org.uk/privacy-notice>)

If you no longer wish to receive this newsletter, you may [unsubscribe](#) at any time.

We will, as always, be reporting on the election, and we look forward to your feedback and support for that in the period after the poll.

Meanwhile, we wish you well in managing polling day and the count.

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