[redacted]

From: FOI
Sent: 19 February 2021 16:00
To: [redacted]
Subject: FOI 006-21 - Response

Dear [redacted],

Our Ref: FOI-006-21

Thank you for your email to the Electoral Commission dated 22 January 2021.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

I would like to make a freedom of Information request; could you please send me the following regarding your organisation's contracts for the following five areas.

Category Service
Key suppliers (incl connections)
Current Contract Value £k (PA)
Contract:
Start Date / End Date
The person responsible for this contract and their contact details
1. Unified Communications:
UC / Telephony
Inbound / Outbound Calling
Contact Centre
Teams Direct Routing
2. Connectivity:
WAN
SD WAN
Direct Internet Access
3. Mobility:
Mobile CTNs
Mobile Applications
Internet of Things (IoT)

4. Cloud
Hosted Cloud Services

5. Cyber Security
Network security
Identity and access management
Service Operation Centre and Security Incident Event Monitoring

Our response is as follows:

We hold the information you have requested. Please see the table below.

Category	Service	Key suppliers (incl connections)	Current Contract Value £k (PA)	Contract: Start Date / End Date	The person responsible for this contract and their contact details
Unified Communications	UC / Telephony	SCC AVS	£16,067.52 incl. VAT – annual rental of Cisco desk phones £106,150.80 incl. VAT – annual licensing and support charges (hosted service)	Start date: 07/12/20 End date: 07/12/23, with the option to extend the contract up to seven years in total.	Senior IT lead (Helpdesk & Communications)
	Inbound / Outbound Calling		See UC / Telephony		
	Contact Centre		N/A		
	Teams Direct Routing		N/A		
Connectivity	WAN		See under SD WAN		
	SD WAN	Exponential-e	£140,894 incl. VAT annual licensing and support (WAN/LAN/proxy) for years one to three. £78,000 incl. VAT annual licensing and support (WAN/LAN/proxy) for years four and five if contract extended.	Start date: 31/10/19 End date: 31/10/22, with the option to extend the contract on a one-year plus one-year basis (equals five years in total)	Senior IT lead (Infrastructure Management)

	Direct Internet Access	Exponential-e	As above		
Mobility	Mobile CTNs	Vodafone	£10,800 incl. VAT	End date: 31/10/20	
	Mobile Applications		N/A		
	Internet of Things (IoT)		N/A		
Cloud	Hosted Cloud Services		N/A		
Cyber Security	Network security		N/A		
	Identity and access management		N/A		
	Service Operation Centre Security Incident Event Monitoring		N/A		

The Commission strives to be an open, transparent authority and I trust that this information satisfies your request.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: https://ico.org.uk/.

Yours sincerely

Information Officer
FOI@electoralcommission.org.uk

The Electoral Commission
electoralcommission.org.uk