

# electoral administration bulletin

The  
Electoral  
Commission



Issue 301 (Wales) – 4 May 2021

## May 2021 elections: reminder of guidance and support available throughout election week

In [Bulletin 295](#) we provided you with details of our out-of-hours telephone advice service to deal with urgent electoral administration queries in the run up to and immediately following the polls being held on 6 May 2021. The following is a reminder of how you can contact us on polling day and over subsequent days:

**Polling day (Thursday 6 May)** - Between 7:00am and 5:30pm – please call 0333 103 1929. Outside of these hours – please call 07824 464350. This number will be staffed throughout the night for urgent queries.

**Friday 7 May** - Between 7:00am and 5:30pm – please call 0333 103 1929. Outside of these hours – please call 07824 464350.

**Saturday 8 May and Sunday 9 May** - Please call 07824 464350. This number will be staffed throughout the weekend for urgent queries.

We also wanted to take this opportunity to wish you all good luck for the next few days, and to thank you and your staff for all the hard work you have put in to prepare for the polls.

We recognise the significant challenges you have faced in preparing for the important polls taking place on 6 May – especially in the unprecedented context of the pandemic. The work you have undertaken to prepare for Covid-safe elections is vital to ensuring that voters are able to take part safely and confidently.

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A reminder of how to contact the Commission for guidance and support throughout election week.

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Please [keep us informed](#) of any staff changes within your team. This will help us to keep our mailing lists up-to-date.

If there is a new RO/ERO appointment in your authority, please contact the team in Wales by e-mailing [infowales@electoralcommission.org.uk](mailto:infowales@electoralcommission.org.uk)

We are sending you this newsletter as it contains important information about the Electoral Commission's work which is relevant to you. The newsletter forms part of the Electoral Commission's public task which has its basis in the Political Parties, Elections and Referendums Act 2000. We will manage your personal information and contact details in line with the General Data Protection Regulation and UK data protection legislation as outlined in our privacy notice (<https://www.electoralcommission.org.uk/privacy-notice>)

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