

electoral administration bulletin

The
Electoral
Commission



Issue 304 (Wales) – 16 June 2021

Electoral registration: publication of new performance standards for EROs and our report on the 2020 electoral registers

We have today (16 June) published [new performance standards for Electoral Registration Officers](#). The standards form a key part of our guidance and support package, which aims to assist EROs with planning for and delivering well-run electoral registration services across Wales and the rest of Great Britain.

We held a consultation with the electoral community on the draft standards last year but, as a result of the pandemic, decided to defer finalising the standards to ensure that everyone who wanted to contribute could do so. We are grateful to all those who commented and gave feedback, both during our initial consultation and since, which has strengthened the standards.

We made the draft standards and accompanying tools available last year to help EROs with measuring and monitoring their own performance. [Research carried out since](#) suggests a majority of EROs who have used the new standards find them helpful.

We also used the standards in our own engagement with EROs during the first annual canvass conducted under the reformed process.

Alongside publication of the standards, we have today [reported on](#) the 2020 annual registers and the canvass process, which includes an analysis of the data and information we collected from EROs during and following last year's canvass. Our findings indicate that, in the first year of operation, the reformed canvass performed largely as intended, even given pandemic conditions, by allowing EROs to ensure their efforts were directed at households where changes needed to be made to the registers.

We look forward to continuing to support EROs and their teams with using the standards and developing relevant and appropriate key performance indicators, to help them set targets and baseline their performance.

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Electoral registration: publication of new performance standards for EROs and our report on the 2020 electoral registers

A link to the new performance standards for EROs which have been published today, alongside our report on the 2020 electoral registers.

May 2021 elections: post-election feedback and data collection

A thank you for providing feedback on the May elections, and a reminder of how to submit electoral data.

EA Bulletins are issued on a regular basis. They are one of our key channels for communicating with Returning Officers, Electoral Registration Officers and their staff. Past issues of Bulletins for England, Scotland and Wales are available [here](#). You can also [subscribe to the EA Bulletins](#).

Please [keep us informed](#) of any staff changes within your team. This will help us to keep our mailing lists up-to-date.

If there is a new RO/ERO appointment in your authority, please contact the team in Wales by e-mailing infowales@electoralcommission.org.uk

We are sending you this newsletter as it contains important information about the Electoral Commission's work which is relevant to you. The newsletter forms part of the

May 2021 elections: post-election feedback and data collection

Thank you for providing feedback after the May elections

Thank you for all your help with our recent election feedback surveys. We had a great response to our polling station staff survey and received well over 5,000 responses from across England, Scotland and Wales. We'd also like to thank everyone that sent back their post-election feedback surveys to us – we received nearly 200 responses to this survey.

We are now working to analyse the responses and will provide a summary of our findings in the EA Bulletin in due course.

May 2021 electoral data collection

Thank you to everyone who has already submitted their electoral data. For those who are yet to do so, the deadline is **Monday 21 June**.

Information on how to submit your data can be found in [Bulletin 302](#).

If you have any questions, please contact us at research@electoralcommission.org.uk.

In order to help us improve the data collection system and process in the future, we would like to collect feedback from anyone who used the portal to provide data to us. Once you have finished submitting your electoral data to the Commission for all your elections, please tell us what you thought in this survey [here](#).

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