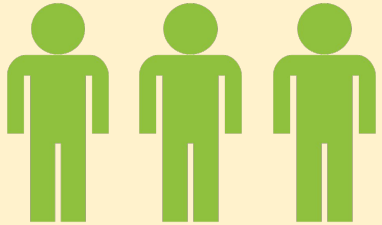


# Route 1

## The 'Matched Properties' Route

### The Route 1 Process



**Households in which all electors match in the national and local data matching can go down Route 1.**

Even if all electors at a property have matched in the national and local data matching, EROs can choose to send a property down Route 2 if they feel this might be more appropriate. See the Worksheet 9 on 'Route Switches'.

**Under Route 1:**

- EROs can choose to send an e-communication (e-comm) at the start of Route 1, although this step is optional.
- EROs must send a single, prescribed written communication, known as Canvass Communication A, to the occupant(s) of each property (if they have not received a response to any optional e-comms that they might have sent).

Occupiers are only required to respond to Canvass Communication A if the information presented is inaccurate or incomplete. It is an offence for an occupier either to fail to notify their ERO of a change at the property in response to a Route 1 Communication or to supply false information.

- What type(s) of e-comms would EROs like to use?
- Do EROs hold the necessary contact information?
- If EROs are using more than one type of e-comms, which will be the primary contact method?

**Do EROs want to send optional e-comms (e.g. email or SMS)?**

**Send Canvass Communication A**  
EROs must use the communication designed by the Electoral Commission.

**Has an elector at the property responded to Canvass Communication A to correct or provide new information?**

Does the response:

- Confirm that the details supplied are correct and complete for everyone resident in the household?
- OR provide sufficient new information on the electors in the household?

**Send the property down Route 2**  
**ROUTE 2**

**Process the response provided by the elector.**

**Send E-Comms**

**Have EROs received a response within a reasonable time period?**

**Canvass for the property completed**

If EROs use e-comms, it is mandatory to send them to each registered elector at an address if EROs have their contact details.

At least one elector is required to respond to the e-comm.

Under Route 1, EROs are not required to send any reminders to the property or conduct a visit.

