

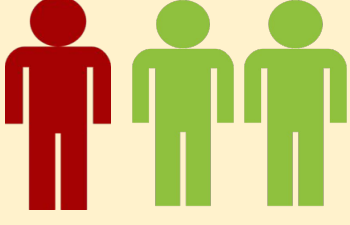
Route 2

The 'Unmatched Properties' Route

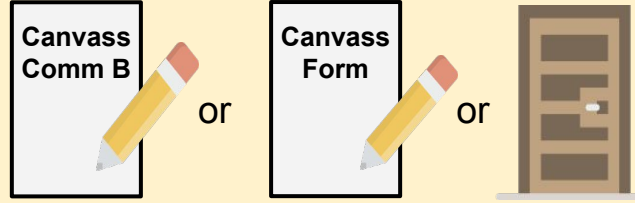
The Route 2 Process


Before running the canvass for Route 2 properties, EROs will need to have read:


- **Worksheet 4**, which outlines the legislative rules that underline this process.
- **Worksheet 5**, which outlines the permutation decisions required before starting Route 2.


 **Households with one or more unmatched electors must go down Route 2.**

Complete their first contact with the property, accounting for the Route 2 rules and using the contact method EROs have already decided in their permutations.

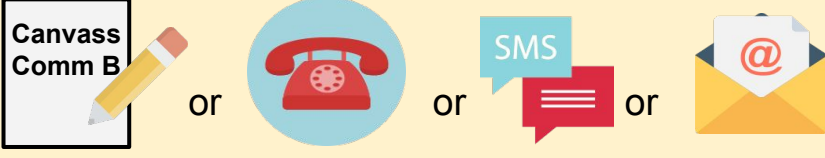



 **Has a response been received after waiting a reasonable time period?**

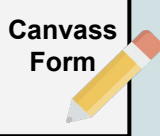

Even if all electors at a property have matched in the national and local data matching, EROs can choose to send a property down Route 2 if they feel this might be more appropriate. 

This first contact must be either a written communication (Canvass Communication B or a Canvass Form) or a household visit. If EROs decide to send either form of written communication, they must use the version designed by the Electoral Commission. 

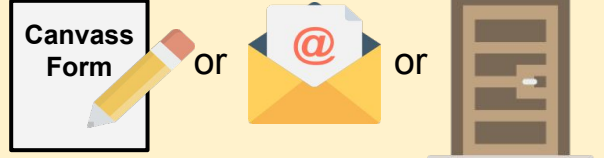
Complete the second contact with the property, accounting for the Route 2 rules and using the contact method EROs have already decided in their permutations. Examples of possible contact methods:




 **Has a response been received after waiting a reasonable time period?**

 The prescribed Canvass Form must be sent at the third contact stage if EROs have not already sent a Canvass Form to the property. 


Complete the third contact with the property, accounting for the Route 2 rules and using the contact method EROs have already decided in their permutations. Examples of possible contact methods:



 **Has a response been received after waiting a reasonable time period?**

Consider any further follow up work and complete at EROs' discretion.

Responses are likely to either confirm that the details supplied are correct and complete for everyone resident in the household or provide new information on the electors in the household.

 **Process the response.** EROs may need to start the Invitation to Register (ITR) process for individuals who now seem to be resident, or the deletions process for electors who no longer appear to be resident.

Canvass for the property completed 