[redacted]

From: FOI
Sent: 02 November 2022 09:31
To: [redacted]
Subject: FOI 080-22 - Response

Dear [redacted],

Our Ref: FOI-080-22

Thank you for your email to the Electoral Commission dated 12 October 2022.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- *Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.*
- *Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)*
- *Storage Area Network Maintenance/Support (EMC, NetApp etc)*

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract, please split the information for each separate supplier this includes annual spend

1. ***Contract Title:*** *Please provide me with the contract title.*
2. ***Type of Contracts (ABOVE):*** *Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)*
3. ***Existing/Current Supplier:*** *Please provide me with the supplier's name for each contract.*
4. ***Brand:*** *Please state the brand of hardware or software*
5. ***Operating System / Software (Platform):*** *(Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.*
6. ***Annual Average Spend:*** *Please provide me with the most recent annual spend for this contract?*
7. ***Contract Duration:*** *(Please can you also include notes if the contract includes any contract Extension periods.)*
8. ***Contract Expiry Date:*** *Please can you provide me with the date of when the contract expires.*
9. ***Contract Review Date:*** *(An approximate date of when the organisation is planning to review this particular contract.)*
10. ***Purchase of Servers:*** *Could you please provide me with the month and year in which most/bulk of servers were purchased.*
11. ***Number of Physical Server:*** *Please can you provide me with the number of physical servers.*
12. ***Number of Virtual Servers:*** *Please can you provide me with the number of Virtual servers' servers.*

13. ***Brief Contract Description****: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.*

14. ***Contract Owner:*** *(The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)*

If this service is part of a managed contract, please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract

Our response is as follows:

We hold the information you have requested.

1. Contract Title:
[Physical] Server Hardware Maintenance – n/a, as we have recently moved to the Cloud.
Virtualisation Maintenance/Support/Licensing – 36-month contract beginning September 26th 2022 with Vohkus.
Storage Area Network Maintenance/Support – n/a, as we have recently moved to the Cloud.

2. Type of Contracts (ABOVE):
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing – Crown Commercial Services Framework, RM6100 Technology Services 3 Agreement Framework Schedule 4 - Annex 1 Lots 2, 3 and 5 Order Form.
Licence – MS Enterprise Subscription 6.
Storage Area Network Maintenance/Support – n/a

3. Existing/Current Supplier:
[Physical] Server Hardware Maintenance - n/a
Virtualisation Maintenance/Support/Licensing – Vohkus, with MS Licensing via Phoenix.
Storage Area Network Maintenance/Support- n/a

4. Brand:
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing – 36-month contract beginning September 26th 2022 with Vohkus.
Storage Area Network Maintenance/Support – n/a

5. Operating System / Software (Platform):
[Physical] Server Hardware Maintenance - n/a
Virtualisation Maintenance/Support/Licensing – Windows 10 AVD and Windows Server 2019.
Storage Area Network Maintenance/Support – n/a

6. Annual Average Spend
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing – £78k net managed support, and £67k net for licensing.

Storage Area Network Maintenance/Support – n/a

7. Contract Duration:
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing – 36-months, with an option to extend by 12-months plus 12-months.
Storage Area Network Maintenance/Support – n/a

8. Contract Expiry Date:
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing:

- Managed Service – 28 March 2025
- MS licensing – 9 May 2025

Storage Area Network Maintenance/Support – n/a

9. Contract Review Date:
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing:

- Managed Service – April 2024
- MS licensing – June 2024

Storage Area Network Maintenance/Support – n/a

10. Purchase of Servers: - n/a as we have recently migrated to the Cloud.

11. Number of Physical Server – n/a

12. Number of Virtual Servers – 45

13. Brief Contract Description
[Physical] Server Hardware Maintenance – n/a
Virtualisation Maintenance/Support/Licensing – the services of an IT partner to help the Commission deliver the change initiatives that it will be undertaking over the next three years (including project management), and also provide managed services and support.
Storage Area Network Maintenance/Support – n/a

14. Contract Owner – The Head of Digital, Data, Technology and Facilities, Tel: 0333 103 1928.

The Commission strives to be an open, transparent authority and I trust that this information satisfies your request.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: https://ico.org.uk/.

Yours sincerely

Information Officer
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The Electoral Commission
electoralcommission.org.uk