[redacted]

From: FOI
Sent: 02 March 2023 12:24
To: [redacted]
Subject: FOI 011-23 - Response

Dear [redacted],

Our Ref: FOI-011-23

Thank you for your email to the Electoral Commission dated 9 February 2023 and received by the Commission on 10 February 2023.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

How many complaints against ELCOMM are currently live and unresolved ?
What is the subject matter of these complaints.

There are strong rumours that UKIP have not accounted properly for legacies and donations. What work do you undertake to ensure probity in this area.

Our response is as follows:

We hold the information you have requested.

We currently have three active complaints that are being investigated. They relate to the following subjects:

- Difficulties getting articles on website to display if cookies are blocked
- Difficulties printing parish nomination papers from our website
- Concerns that our website content isn't available in enough languages

In case it is helpful to clarify, matters relating to enforcement decisions and wider regulatory decision-making are specifically excluded from our Complaints Policy. Therefore, matters regarding potential breaches of political finance rules would not be dealt with under the Electoral Commission's Complaints Policy.

I can confirm however that we review donations reports delivered by parties for accuracy and completeness. In doing so we will take into account any wider information we are aware of, for example from our monitoring activity. However, as an evidence-based regulator we will only consider action where there is evidence that information delivered to us is inaccurate.

The Commission strives to be an open, transparent authority and I trust that this information satisfies your request.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: https://ico.org.uk/.

Yours sincerely

Information Officer
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The Electoral Commission
electoralcommission.org.uk