

# electoral administration bulletin

The  
Electoral  
Commission



Issue 358 (England) – 2 May 2023

## May 2023 elections: reminder of guidance and support available throughout election week

In [Bulletin 352](#) we provided you with details of our out-of-hours telephone advice service to deal with urgent electoral administration queries in the run up to and immediately following the May 2023 polls. The following is a reminder of how you can contact us on polling day and over subsequent days:

**Polling day (Thursday 4 May)** – Between 6:30am and 7:00am – please call 0207 271 0504. Between 7:00am and 7:00pm – please call 0333 103 1928. From 7:00pm – please call 0207 271 0504. This number will be staffed throughout the night for urgent queries.

**Friday 5 May** – Between 8:30am and 5:30pm – please call 0333 103 1928. After 5:30pm – please call 0207 271 0504 for urgent queries.

**Saturday 6 May to Monday 8 May** – Between 10:00am and 4:00pm – please call 0207 271 0504 for urgent queries.

We also wanted to take this opportunity to wish you all good luck for the next week, and to thank you and your staff for your efforts in preparing for the polls.

We recognise and appreciate the significant amount of work you have already undertaken – not least in readiness for the implementation of the changes introduced by the Elections Act. The important work you do remains vital to ensuring that voters are able to take part safely and confidently, and that those votes are then counted in a way which delivers results that are accurate and can be trusted.

## May 2023 elections: data collection and feedback

Further to [Bulletin 355](#), we wanted to remind you of the data and feedback we will be collecting after the polls. This information provides important evidence to support our work in reporting on the elections.

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### May 2023 elections: reminder of guidance and support available throughout election week

A reminder of how to contact the Commission for guidance and support throughout election week.

### May 2023 elections: data collection and feedback

A reminder of our plans for collecting data and feedback following the May 2023 elections.

EA Bulletins are issued on a regular basis. They are one of our key channels for communicating with Returning Officers, Electoral Registration Officers and their staff. Past issues of Bulletins for England, Scotland and Wales are available [here](#). You can also [subscribe to the EA Bulletins](#).

Please [keep us informed](#) of any staff changes within your team. This will help us to keep our mailing lists up-to-date.

We are sending you this newsletter as it contains important information about the Electoral Commission's work which is relevant to you. The newsletter forms part of the Electoral Commission's public task which has its basis in the Political Parties, Elections and Referendums Act 2000. We will manage your personal information and contact details in line with the General Data Protection Regulation and UK data protection legislation as outlined in our privacy notice (<https://www.electoralcommission.org.uk/privacy-notice>)

## Voter ID data

The deadline for the return of this data is **Friday 12 May**.

Data should be submitted [via our online data portal](#). A [user guide](#) for the portal is available.

A [data collation spreadsheet](#) has been produced which can be used to enter VIDEF data from polling stations. The sheet will calculate the data fields which are asked for in the portal and, on a separate tab, produces data which can be made publicly available.

## Core administrative data

We are also collecting the standard, core administrative data (including postal voting, rejected votes, etc.). [This data](#) is the same as we requested for the May 2022 elections.

The deadline for return of the core data is Friday 16 June.

Again, the data should be submitted [via our online data portal](#).

## Surveys

We are also asking for your help with the following surveys:

- **Polling station staff survey** – this asks for feedback from polling station staff about their experiences. The polling station handbook (hard copy and digital) features a QR code which staff could use to access the survey. We would appreciate your help in also providing your staff with an emailed link to the online survey: <https://eu.surveymonkey.com/r/WMQKVHB>
- **Feedback from you** – we would also like your feedback directly. This year it will be particularly useful to hear about your experience of implementing the voter ID changes as well as information on the accessibility measures in place in your area. The survey can be found [here](#) and the deadline for completion will be Friday 9 June.

If you have any questions about the data collection or surveys, please contact [research@electoralcommission.org.uk](mailto:research@electoralcommission.org.uk).

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