[redacted]

From: FOI
Sent: 29 June 2023 08:39
To: [redacted]
Subject: FOI 075-23 - Response

Dear Dr [redacted],

Our Ref: FOI-075-23

Thank you for your email to the Electoral Commission dated 2 June 2023.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

By way of a formal request under FOI, please can the EC release data to me as follows,

"How many people from the parish of Heanor and Loscoe contacted the Electoral Commission between 24 April and 30 May 2023?"

"What data has been obtained from AVBC by the EC relating to:
2a. Reasoning for opening a dedicated phone line on Friday 28 April 2023?
2b. Number of calls received and answered relating to missing polling cards and/or postal votes.
2c. Number of calls not answered.
2d. Number of emails received relating to missing polling card and/or postal votes.
2e. Action taken by AVBC since the election to identity location of missing polling cards and postal votes.
2f. Action taken by AVBC since the election to investigate issues with open postal vote packs (e.g. is the tamper proof strip resilient enough in transit?).
2g. Reasoning for the Executive Director Resources (RO) assigning RO duties to Executive Director Operations.

Our response is as follows:

We hold some of the information you have requested.

I can confirm that seven people whose postcodes identified them as being from the parish of Heanor and Loscoe contacted the Electoral Commission between 24 April and 30 May 2023.

In response to your request about the data obtained from Amber Valley Borough Council by the Commission I can confirm that we have not obtained any of the data you set out in your question.

The Commission strives to be an open, transparent authority and I trust that this information satisfies your request.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: https://ico.org.uk/.

Yours sincerely

Information Officer
FOI@electoralcommission.org.uk

The Electoral Commission
electoralcommission.org.uk