

[REDACTED]

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**From:** FOI  
**Sent:** 03 November 2023 10:45  
**To:** [REDACTED]  
**Subject:** FOI 151-23 - Response

Dear [REDACTED],

**Our Ref: FOI-151-23**

Thank you for your email to the Electoral Commission dated 6 October 2023.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is shown below followed by our response.

*Please identify any third parties that are involved in the registry compromise in any way. That is, any vendor that maintains any aspect of the registry, that supplies applications that access the registry, or that may have access to infrastructure that supports the registry.*

*Also please identify any vendors or experts that have been consulted about the attack.*

**Our response is as follows:**

Our understanding is that you are requesting confirmation of the IT suppliers with whom the Commission has contracted which have a function related to the collection, use of and storage of the electoral registers. Further, our understanding is that you are requesting confirmation of which IT suppliers and IT/cybersecurity experts the Commission has consulted about the cyber-attack.

We hold this information.

**Freedom of Information Act (FOIA) section 21**

With regard to information about the cyber-attack, there is a Frequently Asked Questions (FAQ) section of our website ([link](#)) which explains what happened, what kind of information was accessible, our risk assessment of the breach, what we know about those responsible for the attack, when and how we found out about the attack, and the steps we then took.

With regard to information about the copies of the electoral register held by the Commission, please use this [link](#) for information on what we collect, why, and how the copies are transferred and stored. The Commission does not manage the electoral register, it only holds copies of it. Each electoral register is held and maintained by the local authority Electoral Registration Officer. They are required by law to share a free copy of the register with the Electoral Commission. Further information about how this transmission works is available via this [link](#).

Providing you with links to information on our website in response to your request for information is permitted by section 21 of the Freedom of Information Act 2000 which removes the need to provide information in our response if it is reasonably accessible to an applicant by other means.

## **FOIA section 31**

Specific information about the Commission's IT systems and which IT/cybersecurity experts the Commission has consulted following the cyber-attack is exempt from disclosure under section 31(1)(a) and section 31(1)(g) of the FOIA at the present time. The public interest in maintaining the exemptions outweighs the public interest in disclosure.

Section 31(1)(a) provides an exemption where disclosure:

*“would, or would be likely to, prejudice the prevention or detection of crime”.*

This information is sensitive and confidential information, relating to the Electoral Commission's information technology systems and the nature of the attack on those systems. Disclosing sensitive, confidential information about our technology systems would prejudice the security of our own systems and potentially also the security of similar systems used by other public bodies. Disclosure would be likely to prejudice the prevention and detection of similar cyber-attacks.

Our investigation into the cyber-attack is currently under consideration by the Information Commissioner's Office (ICO) for the purpose of their independent investigation and preparation of their report. Disclosure of what IT systems were (or are currently) in place and/or which IT suppliers and experts were consulted would be likely to prejudice the ability of the ICO and other public bodies with whom we work to prevent and detect crime(s).

Section 31(1)(g) provides an exemption where disclosure:

*“would, or would be likely to, prejudice...the exercise by any public authority of its functions for any of the purposes specified in subsection (2).”*

In this case the relevant purposes specified in subsection (2) are:

*“(a) the purpose of ascertaining whether any person has failed to comply with the law...  
(c) the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise...”*

The ICO's investigation into the cyber-attack at the Electoral Commission is still ongoing. To release at this stage specific information about the IT systems that were (or are currently) in place or information as to who was consulted following the cyber-attack would, or would be likely to, prejudice the ICO's ability to conduct and conclude its investigation in a timely, fair and confidential manner.

Section 31 is not an absolute exemption. The Commission must consider the factors in favour of disclosure and those against.

In this case, the public interest factors in disclosing the information are:

- increased transparency about how the Commission has dealt with the data breach;
- increased transparency about how the Commission has engaged with the ICO investigation.

The public interest factors in withholding the information are:

- maintaining the ICO's ability to conduct investigations in a timely, fair and confidential manner;
- enabling organisations to engage openly with the ICO giving full disclosure of all relevant information without fear that information will be made public prematurely, or, as appropriate, at all;
- preventing potential crime against the Electoral Commission or other public bodies.

Having considered these factors, we are satisfied that on balance the public interest in maintaining the exemptions outweighs the public interest in disclosure at the present time (while the ICO's investigation is ongoing).

The Commission strives to be an open, transparent authority, but in some circumstances we cannot responsibly release requested information, and we ask for your understanding in this regard.

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: <https://www.electoralcommission.org.uk/freedom-information/make-a-freedom-information-request>.

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: <https://ico.org.uk/>.

Yours sincerely

Information Officer  
[FOI@electoralcommission.org.uk](mailto:FOI@electoralcommission.org.uk)

**The Electoral Commission**  
[electoralcommission.org.uk](https://www.electoralcommission.org.uk)