

electoral administration bulletin

The
Electoral
Commission

Contents

May 2024 elections: reminder of guidance and support available throughout election week

A reminder of how to contact the Commission for guidance and support throughout election week.

EA Bulletins are issued on a regular basis. They are one of our key channels for communicating with Returning Officers, Electoral Registration Officers and their staff. Past issues of Bulletins for England, Scotland and Wales are available [here](#). You can also [subscribe to the EA Bulletins](#).

Please **keep us informed** of any staff changes within your team. This will help us to keep our mailing lists up to date.

If there is a new RO/ERO appointment in your authority, please contact the team in Wales by e-mailing infowales@electoralcommission.org.uk

We are sending you this newsletter as it contains important information about the Electoral Commission's work which is relevant to you. The newsletter forms part of the Electoral Commission's public task which has its basis in the Political Parties, Elections and Referendums Act 2000. We will manage your personal information and contact details in line with the General Data Protection Regulation and UK data protection legislation as outlined in our privacy notice (<https://www.electoralcommission.org.uk/privacy-notice>)

Issue 368 (Wales) – 30 April 2024

May 2024 elections: reminder of guidance and support available throughout election week

In [Bulletin 362](#) we provided you with details of our out-of-hours telephone advice service to deal with urgent electoral administration queries in the run up to and immediately following the May 2024 polls. The following is a reminder of how you can contact us on polling day and over subsequent days:

Polling day (Thursday 2 May) – Between 6:30am and 8:30am – please call 07824 464350. Between 8:30am and 5:30pm – please call 0333 103 1929. From 5:30pm – please call 07824 464350. This number will be staffed throughout the night for urgent queries.

Friday 3 May – Between 8:30am and 5:30pm – please call 0333 103 1929. After 5:30pm – please call 07824 464350 for urgent queries.

Saturday 4 May to Monday 6 May – Between 10:00am and 4:00pm – please call 07824 464350 for urgent queries.

We also wanted to take this opportunity to wish you all good luck for the next week, and to thank you and your staff for your efforts in preparing for the polls. We recognise and appreciate the significant amount of work you have already undertaken in preparing for the polls taking place on 2 May. The important work you do remains vital to ensuring that voters are able to take part safely and confidently, and that those votes are then counted in a way which delivers results that are accurate and can be trusted.

.....
The Electoral Commission, Wales
Floor 3, James William House
9 Museum Place, Cardiff
CF10 3BD
Tel: 0333 103 1929

infowales@electoralcommission.org.uk

www.electoralcommission.org.uk

