

[REDACTED]

From: FOI
Sent: 25 July 2016 09:32
To: [REDACTED]
Subject: RE: FOI 109/16 - Ballot forms not received

Dear [REDACTED]

Our Ref: FOI 109/16

Thank you for your request under the Freedom of Information Act dated 26th June 2016, received by the Commission on 27th June.

The Commission aims to respond to requests for information promptly and has done so within the statutory timeframe of twenty working days.

Your request is in bold below followed by our response.

You have requested:

I would like to know how many individuals who were entitled to a postal ballot for the EU referendum have contacted you to date to say that they did not receive the ballot form at all, or received it in the post after the deadline of 5 pm 23 June 2016

Additionally how many postal ballot requests were improperly processed - eg not sent out, not sent to correct address etc etc

I would like this FOI request broken down by numbers for each UK local authority and where people were entitled to vote from abroad by country

Our response is as follows:

The Commission does not hold data on the number of individuals entitled to a postal ballot who did not receive the ballot paper or received it too late.

The Commission will be publishing full postal voting data from the referendum in September. This will include total numbers issued, cancelled, returned in time to be counted and returned after the close of poll. This will be broken down by counting area. This data will not distinguish between domestic and overseas postal votes.

I trust that this information satisfies your request. The Commission strives to be an open, transparent authority, **but in some circumstances we cannot responsibly release requested information, and we ask for your understanding in this regard.**

If you are not satisfied with this response, please note that the Commission operates a review procedure, details of which can be found on the Commission website at: <http://www.electoralcommission.org.uk/about-us/freedom-of-information-requests/how-do-i-make-an-foi-request>

Please also note that if you have exhausted all internal Commission review procedures and you are still not satisfied you have the right to appeal to the Information Commissioner. Details of this procedure can be found on the ICO website: <http://www.ico.gov.uk>

Yours sincerely

**Jo Crofton-Diggins
Information Manager**

The Electoral Commission

3 Bunhill Row

London EC1Y 8YZ

Tel: 020 7271 [REDACTED]

Fax: 020 7271 0528

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Putting voters first

From: FOI
Sent: 27 June 2016 15:07
To: [REDACTED]
Subject: FOI 109/16 - Ballot forms not received

Dear [REDACTED]

Our Ref: FOI 109/16

Thank you for your request under the Freedom of Information Act dated 26th June 2016, received by the Commission on 27th June, concerning:

I would like to know how many individuals who were entitled to a postal ballot for the EU referendum have contacted you to date to say that they did not receive the ballot form at all, or received it in the post after the deadline of 5 pm 23 June 2016

Additionally how many postal ballot requests were improperly processed - eg not sent out, not sent to correct address etc etc

I would like this FOI request broken down by numbers for each UK local authority and where people were entitled to vote from abroad by country

The Commission aims to respond to requests for information promptly and within the statutory timeframe of twenty working days.

You may expect to receive a reply sent from the Commission by 25th July 2016

Yours sincerely

Paul O'Malley
Information Adviser (Records Management)

The Electoral Commission

3 Bunhill Row

London EC1Y 8YZ

Tel: 020 7271 [REDACTED]

Fax: 020 7271 0665

www.electoralcommission.org.uk

www.aboutmyvote.co.uk

Putting voters first

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